

Peace of Mind, for a Lifetime.
Non-Prorated, Fully Transferable
Window Warranty

Over 30 Years of Performance

Our mission is to produce a quality, energy-efficient vinyl window which is custom built with care, built better by design and performs in the most severe weather conditions.

Our process for perfect windows

Quality doesn't happen by accident. From the time an order is placed, a seamless process with over 100 check points at every stage of manufacturing, ensures a perfect vinyl window is delivered to your home, on time. We take quality control very seriously which is why we can offer you the most comprehensive warranty available.

At Vinylbilt Windows, we pride ourselves in our quality control process, where the utmost care and attention to detail is coupled with state-of-the-art technology to provide every customer with customized windows that are built better. Although some window manufacturers meet CSA standards by testing their windows in a lab setting, Procanna Windows by Vinylbilt goes one step further to obtain CSA Certification for Procanna windows which involves more stringent factory testing and random testing by CSA personnel.

Simple values ensure a superior product.

Utilizing only quality materials, expert craftsmanship, personal attention to detail and the latest state-of-the-art technology, we adhere to the highest standards in the industry. We ensure every customer receives excellent service before, during and after purchasing Procanna Windows.

From the time your order is placed to the time it's delivered and installed, every aspect of your Procanna Windows has been carefully inspected.

General Terms and Conditions

This Warranty must be validated with the attached Warranty Registration Certificate completed by the Window Contractor, and the original Purchaser, and received by Procanna Windows and Doors Corp. ("Procanna") no later than thirty (30) days after the completed installation and Procanna must receive a written or online acknowledgement in order for the Property Owner to be entitled to the Warranty. Alternatively, the registration form can also be completed online <http://procannawindows.warrantyregistration.ca>. The Warranty stipulated in this document is the only warranty applicable to Procanna products and is granted in lieu of any warranties otherwise implied by law or equity and no such warranties shall apply to the Procanna Warranty.

Quality Standards

All Procanna Windows products are manufactured according to Vinylbilt Windows Standard manufacturing tolerances. With quality construction committed staff and technology we ensure the best possible products and service available.

Lifetime Warrant on White Vinyl frame and Vinyl Sash Members.

Procanna Windows and Greenhouses are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the frame or sash members for the lifetime of the product from the date of installation. Lifetime warranty on Super Spacer® Insulating Glass

Procanna Windows warrants that the insulating glass units Super Spacer® contained in the windows fabricated from select A-quality glass, and that under normal conditions there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the interior glass surfaces, for the life of the window in accordance with all terms specified in this warranty, 15 Warranty on Insulating Glass Greenhouse Windows.

Register instantly online at:

<http://procannawindows.warrantyregistration.ca>



Lifetime Warranty on Hardware

Procanna Windows warrants that the hardware shall remain in good operational condition for the lifetime of the product excluding abuse of hardware such as over tightening of mechanism which may cause the roto gear to strip commencing from the date of installation.

Lifetime Warranty on Interior Laminate Finish

Procanna Window warrants that the vinyl/pvc laminate will not delaminate, chip, crack or blister during the life of the product.

Five-Year Limited Warranty Glass Breakage

Procanna Windows warrants that all window thermal glass units shall not develop a stress crack arising from improper glazing by the factory for a period of five (5) years from the date of manufacture.

25 Year Limited Warranty on Patio Door

Procanna Windows warrants the patio door vinyl frame and sash components against blistering and peeling, flaking, and corroding for a period of twenty-five (25) years. All hardware is warranted against defects for two (2) years. Insulating glass panels are warranted against seal failure for (10) years. Workmanship and mini blinds are warranted for a period of five (5) years. Exterior paint warranted for a period of ten (10) years to remain free of peeling, cracking and major discoloration not caused by exposure to sunlight heat, noxious or abrasive materials.

Warranty Limitations

Procanna Windows' liability is limited solely and exclusively to repair or replacement and to substitute parts, at the discretion of Procanna Windows, and under no circumstances will Procanna Windows be liable for incidental or consequential charges, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to person or to property, or any other expense. This Warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of Procanna Windows, if the product is used for a purpose not intended, or otherwise outside the accepted and advised used and if harmful cleaning solutions and abrasive compounds are used, as well as any windows manufactured outside Procanna Windows manufacturing specifications as specified on www.vinylbilt.com.

30 Day Warranty on Screens

Punctures and tears in screens are covered for 30 days Parts Free, labour not included. Please note that a screen will not stop a child from falling out of the window.

Window Ownership Transfer Form

While this Warranty is transferrable to future owners of the property, Procanna Windows' obligations under the warranty will only continue if a written notice of the transfer in ownership is forwarded to Procanna Windows within thirty (30) days of the new owner taking possession of the property in question, where the warranted product is installed and acknowledgment receipt has been issued by Procanna Windows. Should the subsequent owner fail to notify Procanna Windows of their intention to continue the warranty, the warranty will then expire automatically without the possibility of revival, on the close of business on the thirtieth (30th) day after the ownership of the said property.

Effective Date of Warranty

This warranty will only come into force if and when the customer forwards to Procanna Windows the warranty registration Certificate. Procanna Windows will only honour warranties for which Procanna Windows has received said form. To be enforceable said form must be returned to Procanna Windows within thirty (30) days after installation. For greater certainty. Procanna Windows obligation under this warranty will only take effect upon a written confirmation from Vinylbilt of the receipt by Procanna Windows of the warranty registration Certificate. Warranty registration Certificate must be received by Procanna Windows within thirty (30) days. Warranty registration certificate not registered within the deadline set out herein will result in the termination of the warranty and Procanna Windows' obligations hereunder.

Solar Bond TM Paint

Solar Bond TM standard colours are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of fifteen (15) years that is not caused by exposure to sunlight, heat, or noxious or abrasive materials.

Installation Liabilities

Vinybilt is responsible solely for the manufactured product. All installation related claims should be directed to the Distributor/Dealer/Installer. Vinybilt will not be responsible for claims arising between the Distributor/Dealer/Installer and their customers. Vinybilt is a Window Wise Approved manufacturer and adheres to the Window Wise standards available at www.windowwise.com

Exclusions from Warranty Coverage

Damages resulting from the following are excluded from coverage under this Warranty.

1. Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and /or high humidity levels such as but not limited to improper storage.
2. Any damage to the window or window components due to the settlement of building structure.
3. Any damage caused by wind, hail, lightning or other incident or weather, deemed as an act of God.
4. Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.
5. Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized Vinybilt representative or any Non-Vinybilt add-on or replacement parts added to the Window(s)
6. Any defect, malfunction or failure to perform, which as occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.
7. If products with visible defect(s) after goods have been picked up or delivered and are installed with such defects, but not limited to scratches, dents and cracks and/or damaged components without notifying prior to installation.
8. Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to <http://oe.nrcan.gc.ca/> for condensation prevention tips.



WARRANTY REGISTRATION CERTIFICATE

Procanna Windows are warranted by Vinybilt Windows and Doors Corp.

Name of Present Property Owner:

Address:

City:

Province:

Postal Code:

Phone:

Email:

Date of Installation:

Dealer Name:

Against any defects in material and workmanship, as specified under this warranty, occurring as a direct result of the manufacturing process, for only window parts and components during the stated time period, under normal use and service, subject to the terms and conditions contained in this warranty.



Register instantly online at:

<http://procannawindows.warrantyregistration.ca> or

Mail to:

3333 Langstaff Rd., Concord, ON L4K 5A8

