



## **Decorative exterior shutters**

**The finishing touch to add beauty and charm**

### **Warranty**

#### **Quality warranty**

All of our shutters are made to respond to the industry's high standards and North America's very strict specifications.

Opting for the continuous improvement of our products, we are able to provide a Limited Lifetime Warranty.

#### **Terms**

Novik inc. offers a warranty to the original buyer for the replacement of any product when the installation is done in accordance with the manufacturer's instructions. Novik inc. also offers a warranty from any defect in the shutters manufacturing, including undulation, cracking or excessive discoloration when exposed to normal weather conditions. The warranty is effective immediately upon delivery of the product.

#### **Limitations**

Novik's warranty is strictly subject to these conditions:

- Applies only to Novik products used for their specific purpose.
- Does not apply to any damages resulting from misuse, negligence or incorrect installation.

- Does not apply to damages resulting from pollution, mildew, exposure to chemical products or inappropriate cleaners.
- Does not apply when the shutters have been painted or varnished.

### Warranty claims

The buyer has to provide a written declaration detailing the damage and the manufacturing defect together with original proof of purchase to the following address:

Novik inc.,  
Customer Service Department,  
160, rue des Grands-Lacs  
St-Augustin-de-Desmaures (Québec)  
Canada G3A 2K1

### Coverage of the limited lifetime warranty

<b>Number of years after acquisition</b>	<b>Covered warranty on prorata basis</b>
0-5	100%
6	90%
7	80%
8	70%
9	60%
10	50%
11	40%
12	30%
13	20%
14 and more	5%

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