



WARRANTY CLAIM SCHEDULE

Claim Made By: Original Purchaser, Subsequent Owner
(where Mitten Inc. has received timely notice of transfer as specified on the reverse hereof.)

| Number of Years (after original installation) Within Which Claim is Made | Percentage of Costs Borne by Mitten |
|--|-------------------------------------|
| Lifetime of Original Purchaser | 100% |
| ProRated Schedule Upon Warranty Transfer | |
| 0 - 5 Years | 100% |
| 6 Years | 90% |
| 7 Years | 80% |
| 8 Years | 70% |
| 9 Years | 60% |
| 10 Years | 50% |
| 11 Years | 40% |
| 12 Years | 30% |
| 13 Years | 20% |
| 14 - 50 Years | 10% |
| More than 50 Years | -0- |

YOUR MITTEN INC. SOLID VINYL SIDING IS BEAUTIFUL. HERE IS HOW TO KEEP IT THAT WAY.

While Mitten Solid Vinyl Siding comes close to being virtually maintenance free, it will become dirty just as does a freshly painted house or a new automobile or any other product that is exposed to atmospheric conditions. Generally, your Mitten Inc. Solid Vinyl Siding can be cleaned satisfactorily through the use of an ordinary garden hose.

If this does not do the job, then we suggest the following:

1. Equip the garden hose with a soft bristled, long-handle car brush.
2. Where soil is of a stubborn nature, (as frequently found in industrial areas) the following cleaning solution works well: 1/3 c. detergent (Tide as an example) + 2/3 c. trisodium phosphate (Soilax as an example) + 1 gallon of water.

In certain geographic areas where mildew may be a problem, substitute one quart of 5% sodium hydrochloride (Clorox for example) for one quart water in the above formula.

When stubborn stains must be removed from the panel, an abrasive-type cleaner (Comet or Ajax for example) or SOS pads may be used without damage to the siding. The most damage that can be done to the panel of solid vinyl siding is to scratch or roughen the surface. This, however, is rarely visible a few feet away from the house.

Where the house is extremely dirty, it is recommended that you start washing from the top and go to the bottom, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding for several minutes before rinsing.

| STAIN | CLEANERS* | STAIN | CLEANERS* |
|-----------------------|--|-----------------|--|
| Bubble Gum | Fantastik, Murphy’s Oil Soap, or solution of vinegar (30%) and water (70%) | Mold and Mildew | Fantastik, Murphy’s Oil Soap, or solution of vinegar (30%) and water (70%) |
| Crayon | Lestoil | Motor Oil | Fantastik, Lysol, Murphy’s Oil Soap or Windex |
| DAP (Oil Based Caulk) | Fantastik | Paint | Brillo Pad or Soft Scrub |
| Felt-tip Pen | Fantastik or water-based cleaners | Pencil | Soft Scrub |
| Grass | Fantastik, Lysol, Murphy’s Oil Soap or Windex | Rust | Fantastik, Lysol, Murphy’s Oil Soap or Windex |
| Lithium Grease | Fantastik, Lysol, Murphy’s Oil Soap or Windex | Tar | Soft Scrub |
| Oil | Soft Scrub | Top Soil | Fantastik, Lysol or Murphy’s Oil Soap |

Follow the precautionary instructions on the cleaning agent container. Protect shrubs from direct contact with cleaning agents.

For further information on caring for your vinyl siding, please visit www.vinylsiding.org/aboutsiding

**Mitten does not endorse proprietary products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.*

Remove this section and place inside an envelope addressed as shown.
Note: Post Office will not deliver without envelope!

Mitten Inc.
Warranty Claims

Attn: Quality Assurance Manager
P.O. Box 2005
70 Curtis Avenue North
Paris, Ontario
N3L 3T2

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Foam Back Cladding and Accessories

Warranty



Mitten manufactures vinyl siding, soffit and accessories of extraordinary durability due to our combination of advanced PVC formulations and high standards of quality control.

MITTEN INC. LIFETIME NON-PRORATED TRANSFERABLE LIMITED WARRANTY

For the purpose of this warranty, the original purchaser includes the purchaser of a newly constructed residence or resided residence clad with Mitten Inc. Foam Back Cladding Products and if the original purchaser is not an individual, the lifetime of that purchaser shall be deemed to be fifty (50) years.

Every piece of Mitten vinyl siding is manufactured with excellent impact resistance. Mitten Inc. warrants to the original owner that should the siding receive damage from a hail storm, Mitten Inc. will provide replacement material to cover those pieces which received damage and provided that such damage is not covered by the homeowners insurance policy or other insurance coverage. The homeowner shall be responsible for the payment of all installation, labor and freight costs associated.

The term “uniform weathering” means the appearance of the color of the siding and does not refer to the straightness or the even or level wall appearance of the siding. Exposure to exterior elements can be expected to cause gradual and uniform color change. This can vary, dependent on geographical location and wall exposure. Mitten Inc. warrants that its products will weather in a uniform manner. A defect will be defined as any weathering change that occurs on a specific wall exposure in a manner that varies from panel to panel (checkerboard effect). It is normal for a weathered siding material to have slight and unobjectionable shade differences underneath the butt (or shadow line) portions of the panel - as well as underneath protected eaves and overhang areas.

Mitten Inc., at its discretion, shall determine whether the siding is suffering from abnormal fading or natural weathering. This conclusion shall be based on whether the siding shows a change in color in excess of the Hunter units as calculated according to ASTM D2244. SentryPlus act® is guaranteed against fade of 3 Hunter Units. SentryPlus and InsulPlank® are guaranteed against fade of 4 Hunter Units. The fade warranty will last as long as Mitten Inc.'s Lifetime Limited warranty lasts, and upon transfer with the Property, shall continue based upon the coverage terms for Mitten Inc.'s, Lifetime Limited Warranty.

We warrant that, for Fullback Thermal Support underlayment, the actual thermal resistance and permeability of the Fullback Thermal Support underlayment panel will not vary by more than ten percent (10%) from its published system "R"-value and published perm rating of 5 perms/inch.

We require that the "R"-value testing of your Fullback Thermal Support and siding samples be done according to ASTM Test Method C236. The ASTM Test Method C236 is a testing method, which has been accepted by the United States government for testing the "R"-value of insulation. The permeability testing of your Fullback and siding samples shall be done according to ASTM Test Method E96.

This Warranty covers only defects in the manufacture of Mitten Vinyl Siding and Accessories. It does not cover damage to such products caused by faulty installation, settlement of the building, failure of the structure (including foundations and walls), fire, wind, flood, lightning, or other acts of God, intentional acts, failure to provide reasonable and necessary maintenance, accidental damage or negligence, or exposure to atmospheric pollution, acid rain, salt spray, harmful chemicals or vapors. Mitten Vinyl Siding and Accessories

If a homeowner neglects to keep the solid vinyl siding surface clean and a harmful surface buildup is allowed to occur, restoration of the wall appearance to a fresh and clean condition can become a difficult task. In such cases, it is specifically the homeowners responsibility and not the responsibility of either Mitten Inc. or the installing contractor to restore the wall surface to a clean and fresh condition.

Mitten Inc. will reply within a reasonable period of time from receipt of your complaint. Further, Mitten Inc. reserves the right when necessary to inspect any damages or defects within a reasonable period of time after the claim is made.

Mitten Inc. shall have sole discretion to determine whether the siding is suffering from normal weathering. In the event that the siding weathers to a degree which is determined by Mitten Inc. to be beyond normal, then Mitten Inc. shall, at its option, either apply a special coating to any siding determined to have weathered beyond normal or perform the necessary repairs as outlined above.

THE REMEDIES PROVIDED FOR HEREIN ARE EXCLUSIVE WHETHER FOR BREACH OF EXPRESSED WARRANTIES, IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY OR OTHERWISE, AND MITTEN INC. MAKES NO EXPRESSED WARRANTIES OTHER THAN AS SPECIFICALLY SET FORTH HEREIN. IN NO EVENT SHALL MITTEN INC. BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

This Warranty gives you specific legal rights, and you may have other rights which vary between jurisdictions.

The attached warranty registration card must be completed, signed by the purchaser and installing Contractor and returned to Mitten Inc. within thirty (30) days after completion of the installation in order for the purchaser to be eligible for warranty coverage. Failure to notify Mitten Inc. of the registration shall relieve Mitten Inc. of all obligations.

This Warranty is transferable to a new owner. However, in order for the new owner to be eligible for warranty coverage, the warranty transfer card attached to the Warranty must be completed and returned to Mitten Inc. within thirty (30) days from the date of real estate title transfer.

Failure to so notify Mitten Inc. of any transfer of title or ownership shall relieve Mitten Inc. of further obligation hereunder. In the event of transfer of warranty and notice to Mitten Inc. as provided herein, the warranty period shall be for fifty (50) years from the original date of installation and shall be prorated as indicated on the reverse side hereof.

This is to certify that Mitten foam back cladding, soffit and/or accessories have been installed at the residence of:

Name: _____

Address: _____

Date of Installation: _____

Homeowner: _____

Contractor: _____

for Mitten Inc. Foam Back Cladding and Accessories

completed, signed by the Purchaser and Installing Contractor and mailed to Mitten Inc. within 30 days from the date of installation

This is to certify that the installation of Mitten Inc. Foam Back Cladding and Accessories on our residence at:

| | | |
|--------------------------------------|------|----------------|
| Street | City | Province/State |
| was completed to our satisfaction on | | |
| The installing contractor was | | |
| Name (please print) | | |
| Street | City | Province/State |
| Signature of Installer | | Color/Profile |

MITTEN INC. Foam Back Cladding and Accessories

This form must be filled in, signed by both the Original Purchaser of the Mitten Inc. Foam Back Cladding and Accessories and the New Homeowner, and mailed to Mitten Inc. within 30 days of the date of transfer of title.

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|---------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Original Purchaser | | | | | | | | | | Name (please print) | | | | | | | | | | | | | | | | | | | |
| Address of Installation | | | | | | | | | | City | | | | | | | | | | Province/State | | | | | | | | | |
| <div> <div>M</div> <div>M</div> <div>/</div> <div>D</div> <div>D</div> <div>/</div> <div>Y</div> <div>Y</div> <div>Y</div> <div>Y</div> </div> | | | | | | | | | | Street | | | | | | | | | | <div> <div>M</div> <div>M</div> <div>/</div> <div>D</div> <div>D</div> <div>/</div> <div>Y</div> <div>Y</div> <div>Y</div> <div>Y</div> </div> | | | | | | | | | |
| Date of Installation | | | | | | | | | | Color/Profile | | | | | | | | | | | | | | | | | | | |

I hereby certify that I sold the residence at the above address on

to _____ whose signature appears below

Signature of Original Purchaser

Signature of New Homeowner

MIT0407 49-710-001-00